

TDOT Strategic Direction

Having a clear strategic direction helps the Tennessee Department of Transportation (TDOT) to provide a safe and effective transportation system for our citizens and visitors to our state, make decisions about our investments and resources, and prepare and work toward the vision for the future.

TDOT's Strategic Direction is comprised of 5 key components including the Mission, Vision, Guiding Principles, Operational Goals and Strategic Initiatives found below.

Mission - The mission states TDOT's overall purpose and function in serving our customers.

To provide a safe and reliable transportation system for people, goods and services that supports economic prosperity in Tennessee.

Vision - The vision defines the target TDOT would like to achieve in the future.

To serve the public by providing the best multimodal transportation system in the nation.

Guiding Principles - These principles define how the organization and our people are expected to operate and work with others as we develop and deliver products and services.

Professional
Innovative
Efficient
Responsible
Communicate
Expeditious

Operational Goals - Operational Goals outline agency focus to fulfill the mission and meet current business needs.

System Preservation

Maintain the state transportation system to protect the long term investment in our infrastructure assets

System Operation

Operate and manage Tennessee's transportation system to provide a high level of safety and service for our customers and workers

Project Delivery

Deliver transportation projects on schedule and within budget.

Mobility and Access

Expand mobility choices to maximize access

Strategic Initiatives — Strategic Initiatives define areas to support the vision and prepare for future services and operating environment.

Efficiency and Effectiveness

Dramatically change the paradigm for delivery of transportation products and services to improve efficiency and effectiveness for the transportation network.

- Consolidate construction and maintenance field operations and increase core competencies
- Improve project development process and plans quality

Education and Development

Expand organizational strategies and resources to strengthen and support continuing education, training and development of TDOT employees.

Linkages to Key Departmental Plans and Reports

Strategic management requires a systems perspective. Alignment and integration of key components help to ensure consistency of plans, processes, measures and actions.

[TDOT's Top to Bottom Report](#) (PDF) - TDOT's Top to Bottom Review was conducted as part of Governor Haslam's 2011 initiative to make Tennessee state government more effective and efficient. This report provides key organizational findings and recommendations for improvement based on the assessment conducted which included surveys, interviews, focus groups, and review of relevant reports and plans.

[Tennessee 25-Year Transportation Plan](#) - The Long Range Transportation Plan sets policy priorities which influence how transportation investments are prioritized across the state for the next 25 years.